

Our Claims Service

We realise that when you experience an event that could lead to a claim, it can be challenging, and you want to know your broker is there to support you.

Our highly trained staff are there to support you through your claims journey, aiming to make it as seamless as possible.

While we deal with our claims differently depending on the nature of the incident, rest assured that as an Ambrey client, you'll always receive access to knowledgeable handlers who will liaise with third parties on your behalf and be a constant point of contact throughout your claim.

This will give you the peace of mind to know your claim will be handled with minimal disruption to you.

Our Core Areas of Expertise

We are proud of the specialised range of products and services we offer.

Here are our core areas of expertise.

MARINE

While we understand price is important, our main priority is providing you with the assurance that your insurance cover will protect you in the event of a claim. We will work with you to provide a policy that is tailored to your needs and be there every step of the way to guide you through the process.

KIDNAP & RANSOM

Marine kidnap for ransom and hijacking are significant and real threats to shipowners' vessels and those who serve on them. Intelligently managing a kidnapping or hijacking for ransom is essential to protecting the life and well-being of crew and company assets alike.

Ambrey's K&R team have a wealth of knowledge and experience and provide access to market leading K&R insurers as well as access to our in-house crisis management team who will assist to resolve the incident successfully.

PRIVATE WEALTH

Our specialist private wealth division provides our high net worth clients exclusive access to market-leading home and motor insurance solutions to provide you with the right cover at the right price. Our priority is to take the hassle and fuss away from you by consolidating all your personal insurance needs in one place.

INTELLIGENCE LED DATA SOLUTIONS

Ambrey's Intelligence team allow us to forecast when, what and how threats will occur. It also allows us to advise and ensure evidenced responses to those challenges. Risk assessments such as Maritime trading volatilities and Family Protection assessments can be determined with appropriate mitigations including suitable insurance protection being arranged by our team.

Call us on **020 3282 5430**email **insurance@ambrey.com**visit **www.ambrey.com/insurance**to find out how we can help you.

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