

## **OUR 360° APPROACH**

Uniquely in the risk management sector Ambrey delivers a complete suite of services to cater for clients' non-technical risk challenges. This ranges from protective security services, through advisory consultancy to insurance brokina.

- We Identify risk We Qualify risk We Forecast risk.
- We provide solutions to Mitigate, Accept or Transfer risk.
- We Prepare, Manage and Respond to risk.

This is achieved through Ambrey's 360° service offering of:

- Intelligence to identify, qualify and forecast risk through the Maritime Risk Intelligence (MRI) platform and our experienced analysts.
- Protective Security and advisory Risk services to mitigate risk afloat or ashore.
- Offshore's security and safety vessel services.
- Crisis response to prepare, manage and respond to risk before it occurs.

**KEY FEATURES** 

### **FUTURE-PROOF (PRE-INCIDENT)**

- Offsite and reachback support for consultation and advice
- Crisis planning including development of tailored crisis plans,
- Crisis team training and development:
- · Key individuals or leaders
- · Team members
- · Wider audience awareness
- · Specialism family liaison
- · Media communications
- · Recorder and stakeholder
- Live exercises and workshops to simulate incidents and crisis management team (CMT) response

#### **RESPONSE**

- Nationwide response consultants prepared and on standby 24/7 to respond to an incident no matter what time day, or night
- Provision of appropriate practical advice and guidance
- Mentor and support the crisis management team throughout the incident and its aftermath
- Liaison support with insurance underwriter
- Liaison support with other stakeholders as required law enforcement, families, communities
- Media crisis communication advise and expertise

## **POST CRISIS RESPONSE**

- Incident review what, when, where and why to learn the lessons and move forward
- Periodic on-site risk assessment to ensure continuous improvement and best practice
- Revision of crisis plans to ensure that they remain 'fit for purpose'
- Appropriate training and mentoring to ensure capacity, capability and confidence
- Reputational risk support and advice
- Business continuity provision and support to ensure that you stay up and running.

# 24/7 RESPONSE

email response@ambrey.com visit www.ambrev.com/crisis-response

to find out how we can help you.

